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THE RUCKUS SUPPORTERS CORPORATION
Ruckus Town Hall Meeting held at Broken Strings
Brewery
11/19/2022



ATTENDEES

- Ruckus Leadership Council (RLC): Walter del Sotero, Karla Hart, Matt Makransky, Eric Popham, Amanda Smith
- Godfather Council (GFC): Lori Conlee, Ricky Villeda
- Members from Ruckus General Membership

SUMMARY

- RLC began the meeting with the overall idea and vision for the Ruckus moving into the next season; “One Ruckus, One Family”. The goal is to bring back the camaraderie and family-feel to the tailgates. While we can never fully reproduce the Lot 11 days, we felt we can try to bring back some of those vibes; especially on “Big Game” days (i.e. - Atlanta, Inter-Miami, NYCFC, etc.). We would like to see Ruckus food tent and full Ruckus marches planned for those games and possibly one time per month.
- We are told to expect the full schedule to come out after Thanksgiving and hopefully before mid-December.
- RLC had a joint meeting with Iron Lion Firm (ILF) and the Front Office (FO). A major topic from that meeting was security on The Wall. The FO let us know that in addition to the contracted company security personnel, the FO will be hiring individuals who will be assigned to The Wall and other parts of the stadium. These individuals will help to give us better consistency when it comes to security issues within the stadium. They will also be OCSC employees versus the contract company.
- RLC has been working hard on 2023 merchandise options for the membership kits. We have some great new items and designs which will be up for next season. Members in attendance suggested some ideas for new merchandise:
 - Koozies

- Pint glasses
- Pullover hoodie/sweatshirt
- Polo shirt/dress shirt
- Along the One Ruckus, One Family vision, The option to choose an Affiliate group will be removed from the membership application for this upcoming year. The groups are not going away; however, our members should feel they are Ruckus first. The groups have been and will continue to be instrumental in organizing and running Watch Party events and even with making those grass-roots connections to people who are in their areas. This upcoming year, the RLC would like to make the rounds to the various Watch Party locations and show love to the host locations.
- We are seeing some great off-season events being put together. Keep an eye on the Ruckus Announcements Facebook page for details.
- RLC has had discussion with Big Lou about capos for the upcoming season. To stay consistent as a Supporter Group (SG), Ruckus will be following the policy of the ILF and will lower the minimum age of our capos to 18 years old. When in the stadium, capos are the face of Ruckus and many times the first Ruckus member that other people see. Our capos should be an example when up on the stand. Continuing with our One Ruckus, One Family vision, capos can no longer wear AFFiliate gear while on the capo stand. Ruckus shirts, banners, scarves, etc. are all acceptable. Capos are also allowed to be shirtless (if that is allowed legally) if they prefer. RLC will work to have “loaner shirts” available if needed.
 - Smoke training remains a requirement to be a capo. We have not received a firm date from the FO when smoke training will occur but RLC will continue to ask the question as often as we can. Expectation is that smoke training will happen late-January/early-February.
 - It was stressed that having been smoke trained DOES NOT mean you are a capo. Potential capos are identified by Big Lou for their passion and enthusiasm while on the Wall.
- RLC would like to have By-Laws reviewed/revised this upcoming year. We will solicit a group of members to spearhead that and bring any recommended changes to RLC. Any proposed changes will be presented to General Membership for vote/implementation.
- Matt announced his intent to hold the 24-hour “Joe Campo” live stream to benefit Zebra Coalition; a schedule of events of the stream will be out soon. Matt is also going to revive Ruckus-Cast podcast. Fireside Chats with Chad we

also talked as something for membership to keep an eye out for.

- Members in attendance brought up discussion about people who are either NOT Ruckus but in our spaces OR who are Ruckus but not acting appropriately. With new security and oversight from us in Ruckus we can help to keep the area the way we want to see it.
 - There was follow-up discussion about where to have our Ruckus rules apply. In general it will be Stadium and the Lot is where Ruckus has oversight. Dustin from Broken Strings expressed he like some information ahead of time to help to head off incidents within the Brewery.
 - RLC plans to communicate a sanitized version of events when there are infractions or incidents with Ruckus members. An example would be “A Ruckus member violated Ruckus Code of Conduct by [blah, blah, blah] and the following punishment was issued [blah, blah, blah].”
- The need to refresh/replace some of the banners that are inside the stadium was brought up. Options will be explored on whether to have those painted by our own members or look at sourcing those out.
- Rob Lavezzi has stepped up to be the Point of Contact (POC) for Ruckus Cares for the upcoming season.
- Dan Conlee recognized Karla for her efforts in keeping things going with Ruckus and helping to bring us forward.
- Group pic taken

After the Town Hall dismissed; RLC members met to discuss specific items for the different tiers of membership for the upcoming season.